HOA December 10, 2020, at 4:00pm BOARD MEETING AGENDA

- Meeting call to order
- Proof of notice of the meeting given
- Establish a quorum (3 of the 5 board members need to be present, or via phone conferencing)
- o Review & Approve September 2020 Board of Directors Meeting Minutes
- Financial review
- Discussion of Old Business:
 - The HOA office procedures for issuing violations were gone over, and instruction print out was given to the Board.
 - Concerns with security were addressed. Jennifer discussed with the company owner and positive adjustments have been made.
 - Adding tire spikes to the exit gate was discussed after review we have decided this is not something we will be implementing in our community.
- Discussion of New Business:
 - Continuation from last meeting: Service/Support animals within the community

 do we need to amend our rules to remove breed restrictions and handle any
 issues case-by-case based on behavior issues should they arise? Because of
 confidentiality, residents don't know who has a service dog and who doesn't,
 and they are having the belief that we are allowing some to have restricted dogs
 and not others.
 - Part 1 of 2: We are once again having an increase in residents from Heritage Park Apartments entering our community by breaking the fence line to use our amenities. Jennifer and Amanda have removed individuals during office hours, and security after-hours. Residents are placing complaints. We are in contact with management from next door but we do not see a resolution.
 - Part 2 of 2: Heritage Park Apartments keeps amenities locked and charges a monthly service fee for usage. Because of the ongoing issues, should the HOA consider a card system as discussed in the past? Residents from next door know their amenities are locked and ours are open which is why I believe they are coming over here.
 - Permission from the Board to replace the YIELD sign on Heritage Key Blvd going into the round-about with a full stop sign? Many residents blow past this particular yield sign, or fail to stop fully when another vehicle is already in the round-about entering from the Grand Oak side. This may help stop potential accidents as this is a frequent problem.
 - With the current state of the pandemic, how should the upcoming annual members meeting be conducted? Last year had a large turnout, and we may not

be able to appropriately social distance. Is a Zoom meeting an option where the owners may tune in and participate if they wish?

- The previously Board approved screen doors are no longer being made. What new guidelines would the Board like to set for home owners wishing to add screen doors to their home? (see print out)
- Any other new business
- Adjournment